Preparing for an Accreditation Survey

Mary Olivera, President, OSPECS Consulting, LLC



Industry Changes Driving SPD & Perioperative Services Functions

- Change!!
 - Regulatory, federal, local health departments Reimbursement changes
- Technology
- Robotics in the OR and SPD
- Emerging infectious diseases
 - COVID-19

- Accreditation status
 - Agencies focusing on problem
- Publicized cases give the public awareness of the process



How Can a Facility Remain in Readiness Status?

•Simple Four-step program to stay in continual readiness mode •PEER Methodology for OR & Sterile Processing Accreditation Survey Success

Prepare

Examine Educate

Rectify

Four-step program: **PEER Methodology**

Prepare the Team

- · Become knowledgeable of all industry standard
- Understand the risks and be knowledgeable of all requirements and continuously monitor
- Be equipped with a library of resources and everyone in the department should be familiar with them.
- Regulatory Standards Local DOH, FDA, CDC
- Professional Standards AAMI, AORN, HSPA, SGNA, etc.



Four-step program: PEER Methodology

Examine your readiness status

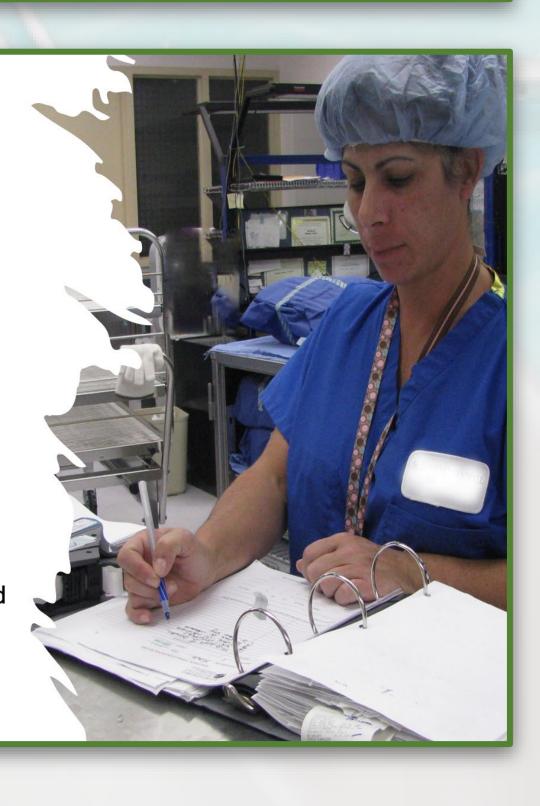
Conduct risk assessments regularly.

•Review all areas using specific checklist to determine the organization's vulnerabilities.

Review processes against the policies and procedures to ensure staff is performing the steps listed.

•Are there key performance indicators to measure process consistency and effectiveness?

 Are all required efficacy and efficiency tests performed to ensure the outcome of the process is successful? •Are the utilities: steam, water quality, temperature, air exchanges and pressure within the guidelines?



Implement Quality Processes

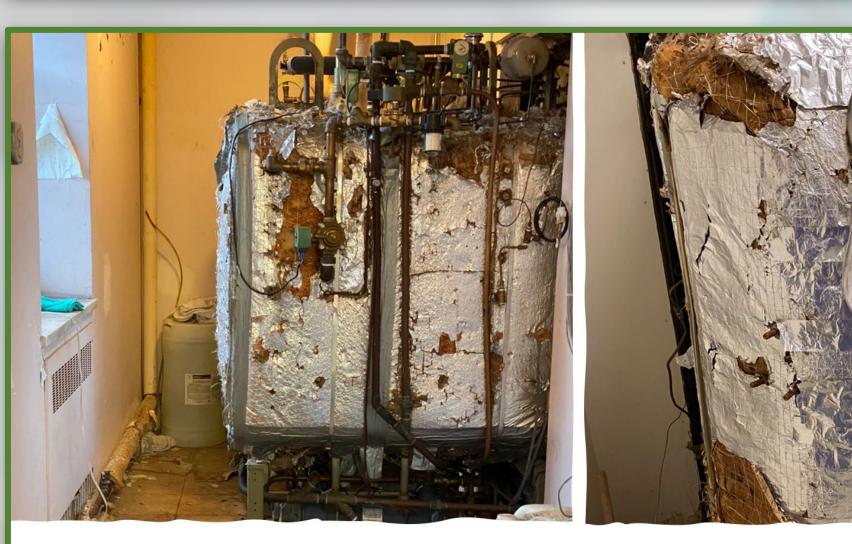
 Develop key performance indicators to measure the quality of the process

 Perform Non-culture tests on endoscopes and instruments •Inspect instruments for functionality, damage and bioburden Record audits

Perform equipment maintenance tests

Record, graph and post key performance indicators





Examine Your Equipment Performance

Do your steam sterilizers look like this?

PEER Collaboration with the Engineering Department

- •SPD depends upon the talent and experience of the engineering staff and on the proper function of the equipment used.
- •ST79 provides guidance for ensuring that equipment is performing to specification, with (near) validation procedures being defined in ST90.
- •Washers and sterilizers require good quality steam
- Share knowledge for Water Quality for washers and manual cleaning referenced in AAMI ST79 and more definitively in AAMI TIR34, "Water for the reprocessing of medical devices"
- •if you do, you will have less to worry about the machine performance.

Four-step program: **PEER Methodology**

Educate



- •Utilize the best teaching method for your audience: lecture, reading, or hands-on
- Use small group to develop process methodology
- Learn and teach your teams to understand the standards

Coach them for success •Make learning fun!

Four-step program: **PEER Methodology**

Rectify - Remedy

- Identify the areas of improvement
 - Network to get risk assessment audit forms
 - Draft an action plan in priority order
 - Assemble a collaborative team to implement corrective action.
- Proactively make a 180-degree change for success
- Implement quality management processes that incorporates quality audits, accurate recordkeeping, and process consistency
- Create processes that are consistent and can be



The challenge of getting ready...



...start the process but using the Simple PEER Four-step

program Your can stay in continual readiness mode.



The Consequence of Process Failure

As per Joint Commission

- Placing patients at risk for contamination
- Causing potential outbreaks
- Potential loss of Joint Commission accreditation
- Potential loss of Centers for Medicare and Medicaid Services (CMS) deeming status
- Bad publicity, lost business, and a damaged reputation
- Litigation

* TJC Quick Safety Issue 33: Improperly sterilized or HLD equipment – a growing problem https://www.jointcommission.org/assets/1/23/qs_33a_2017.pdf



This poster can be found here: https://ospecsconsulting.com











Quick Safety Issue 65: Managing Package Sterile Supplies and Devices
https://www.jointcommission.org/resources/news-and-multimedia/newsletters/newsletters/quick-safety/quick-safety-issue-



Joint Commission: Do we need to monitor temperature and humidity of the rooms where sterile supplies are stored? https://www.jointcommission.org/standards/standard-faqs/ambulatory/infection-prevention-and-control-ic/000001275/?p=1



https://www.jointcommission.org/resources/news-and-multimedia/newsletters/newsletters/quick-safety/